Vermont 211 Annual Update





49,126

contacts

(calls and texts)
received by
Vermont 211
in 2022

"Major Kudos! Having the support of Vermont 211 is invaluable! Vermont 211 is an extension of the support we offer our clients."

- Community Service Provider

Resulting in 24,036 referrals

4.9% Informat

4.9%

Information 6

3.9% 🖐

Public Assistance Programs





38.3%

Referrals by County: Addison 743 / Bennington 1,647 / Caledonia 962 / Chittenden 8,321 / Essex 127 / Franklin 1,5231 / Grand Isle 145 / Lamoille 767 / Orange 762 / Orleans 610 / Rutland 2,757 / Washingtor 1,885 / Windham 1,926 / Windsor 1,743 Note: Community Groups, Government/Administrative Offices includes Community Action Agencies and Agencies on Aging.

MISSION

The mission of Vermont 211 is to promote the health and well being of all people in Vermont through a statewide information and referral system for streamlined access to community resources.

- · Free and Confidential
- Over 1,000 agencies in our database
- Over 3,000 programs
- Over 10,000 services

Benefits of Vermont 211

- Streamlined access to existing services: One call or text to expert information and referral staff who assess their situation, provide referrals that meet their needs and offer assistance designed to address the underlying cause of the problem.
- Real time data collection offers a goldmine of information on the needs of Vermonters.
- Accurate, detailed and up-to-date information about community resources in Vermont.